



elite spas

**PRE-DELIVERY
INSTRUCTION MANUAL
AND CONDITIONS OF SALE**

**SERVICE INFORMATION
ELITE SPA SPECIFICATIONS**

FOR THE DEALER TO FILL OUT (in duplicate at time of ordering)

Please make a record of the following information to aid any future service requirements:

Purchaser: _____

Address: _____

Spa Model: _____

Cover Colour: _____

Cabinet Colour: _____

Spa Serial Number (if known): _____

Date Ordered: _____

Anticipated date of installation: _____

Spa Dealer's Phone Number(s): _____

Spa Dealer's Address:

Contact Name: _____

To be completed by Purchaser and certified by Dealer:

I have read and had explained to me the contents of this Pre-Delivery Instruction manual. I understand that it is my responsibility to have a suitable electrical and water supply. I understand what base is required for my Spa and will ensure adequate access and / or mechanical lifting facility is available as discussed and agreed with my Elite Spa Dealer. I agree to meet my obligations contained herein.

Signed: _____ Print Name: _____

Dealer signature:

Date: _____ (a copy of this proforma will be returned to the purchaser)

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Delivery and Commissioning Notes

Should you wish to make any changes to the specification of your spa or cancel your order this is possible providing you inform your supplier in writing within 14 days from your order date. Thereafter, we will unfortunately need to make a charge that reflects any additional costs incurred if the goods are already in production and your deposit will become non-refundable if you choose to cancel your order.

Your supplier will have given you an estimated date of delivery for your spa, but due to the complexity of the production process and distance for shipping, this may alter slightly. We will endeavour to keep you informed of any delays.

Elite require full payment for your spa prior to delivery. Your dealer will therefore require cleared payment from you in good time, normally at least 7 days prior to delivery.

When you placed your order, you will have been given two options of delivery;

1: Delivery and Positioning

Your spa will be delivered to your address, off loaded and manoeuvred to a previously agreed position using our specially designed trolley.

The customer is to ensure that there is sufficient access and help at hand for off loading.

2: Delivery, Installation and Commissioning

Your spa will be delivered, off loaded, manoeuvred into its agreed position, filled with water and connected to the pre-installed supply.

The customer will ensure there is sufficient access and help at hand.

Spa operation and chemical treatment will be demonstrated. The spa will be left, ready for use within approximately 12 hours by which time it will be fully heated. Your Dealer will remain available to provide any advice and support you need to gain maximum benefit from your purchase.

Due to the complexities of our delivery schedules, we will require 4 working days notice prior to delivery should the customer need to change their delivery date. (a penalty may be necessary within the 4 working day period)

Whilst we make every effort to meet delivery times, traffic, weather and other unforeseen conditions may prevent us from being able to guarantee pre-set times.

***NB** If you have purchased a larger spa (i.e. over 2.50m square) a mechanical means of off-loading and positioning the spa is required. This is NOT covered within your purchase price and alternative arrangements will be necessary at the purchasers' expense. Your dealer may be able to help with providing details of a crane hire company to undertake this task. You are strongly advised to ensure that adequate insurance is in place by anyone undertaking this task on your behalf, as neither Elite Spas nor your supplying dealer will be responsible for any damage caused whatsoever during this process.

Congratulations on purchasing your Elite Spa!

We want you to get the most out of your spa, so please take the time to read this pre-delivery guide to ensure the siting of your spa; delivery and installation all run smoothly.

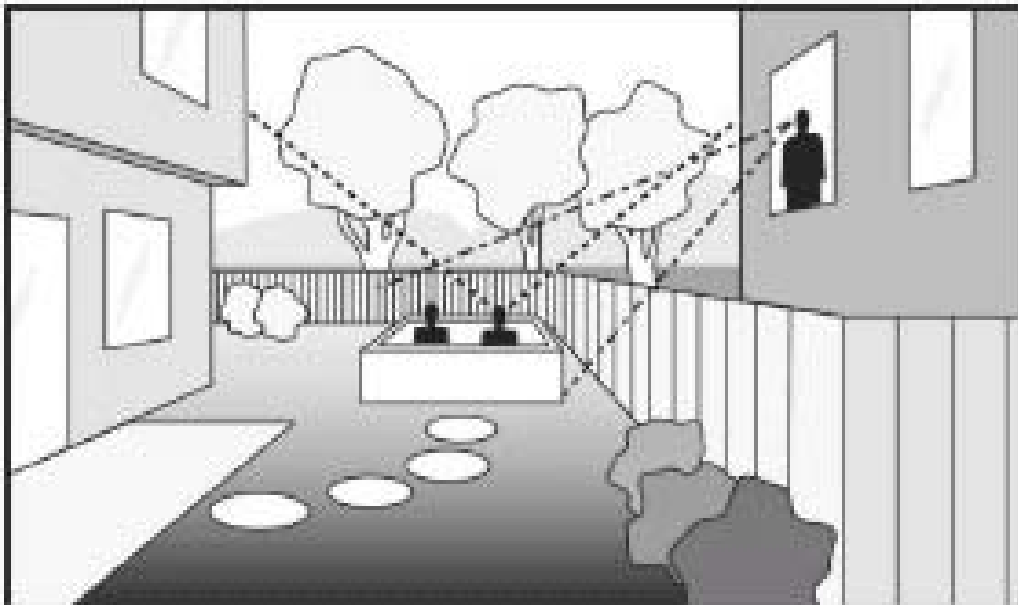
Where to site your Spa?

Outdoors

Your spa must be sited on a solid, flat, level base which is the same size or larger than the spa. The base can be either a 100mm concrete slab or suitably strengthened (at least 400mm centred bearers) timber decking or existing patio area assuming it has suitable foundations of hardcore as opposed to sand. Whatever base area is chosen, it must be of suitable load bearing capacity. The spa must not be sited on bare earth or grass, as there is a risk of settling or subsidence. Structural damage caused by unsuitable base construction will invalidate your warranty.

Please be advised that it is not suitable to site your spa beneath overhead cables.

You should also consider seasonal changes when siting your spa. For example, siting your spa under trees may look nice in the summer and provide plenty of privacy, but come autumn, you may find it difficult to keep your spa clean and come winter, you may lose your privacy.



For many people, privacy is an important factor if it poses a problem for you, you may wish to consider a gazebo. Many of our customers have found a gazebo is ideal for privacy and as a changing facility for all year round use.

Indoors

If you have decided to site your spa indoors, it is important to ensure that the floor is of a suitable load bearing capacity to carry the weight of spa, water and occupants. The floor should be level and not be adversely affected by water. Carpeted or laminate floors are not suitable. A non-slip ceramic tiled floor is ideal.

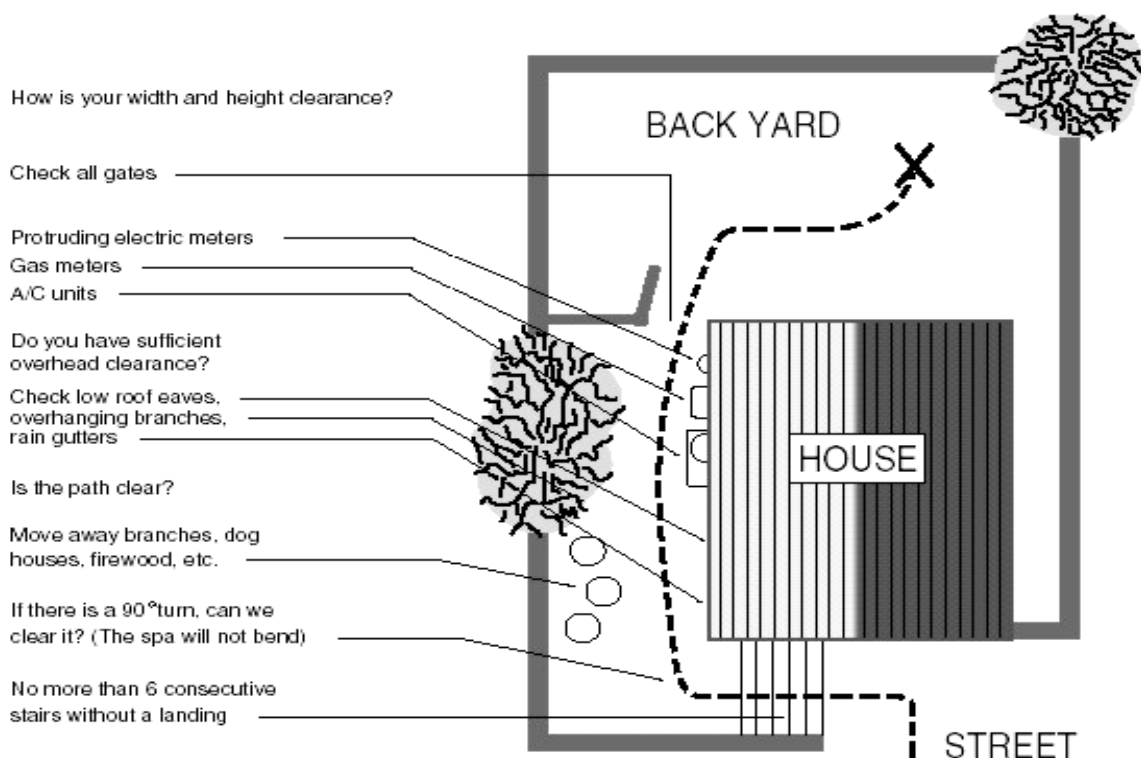
Ensure that there is plenty of ventilation to prevent moisture affecting your walls and ceiling. You may wish to consider purchasing a suitable dehumidifier to assist in this process and this is especially recommended if siting your spa in a log cabin or similar structure. Also, remember that your spa will require emptying every 12 to 14 weeks so there will need to be suitable drainage facilities nearby in order to empty your spa from the drain valve, located at the base of one side of your spa.

A minimum of 1m clear access is required for servicing on at least two sides of the spa. Dependant on which model you have purchased, pumps and other serviceable components will be located on one or two sides of the spa. Check with your supplier for clarification on your model.

Access

Elite Spas are usually delivered on a flat bed trailer, up to 5 metres long, 2.4 metres wide and 3.5 metres high. Please ensure that there is **adequate access** for such a vehicle to reach your property. When siting from our vehicle to the spa site, a **minimum** of 1100mm width is required, this also needs to be flat and a **minimum** clear vertical height of 9ft should be considered also. (Elite Spas do not accept any liability for damage to guttering, walls, lights, flues, window ledges and any other such protruding objects – it is the customers responsibility to remove all said obstructions).

Also please consider the following points for access:



Are there any steep slopes or walls that need negotiating? If so, extra help may be required. For larger walls or very steep slopes, a crane may be required. A crane or other mechanical means of lifting WILL be required for all larger spas over 2.50m square. Crane hire or other mechanical means will be at an additional cost and remain the responsibility of the purchaser. Please ensure that suitable insurance cover is available from whoever undertakes this process on your behalf.

If you feel that there may be problems with the delivery and positioning, please contact your Elite dealer for advice, giving as much notice as possible.

Electrical supply

If you are having your spa installed, it will be necessary to have a dedicated electrical circuit supply fitted. You will require a 13, 20, 32 or 40 Amp supply, dependent on which spa model you have purchased. (For details, check the spa specification chart). Your spa must be protected via a RCD and suitable over current protection. This needs to be fed via a suitable cable to an IP Rated Isolator mounted **a minimum of 2 metres** from your spa. Any buried or exposed cable must be armoured and suitably installed. **A minimum of 5 metres of cable is required for connection into your spa from the Isolator. This assumes the isolator is located 2 metres away from the spa. If this distance is extended then this cable length must be altered to ensure sufficient cable is available at the spa** for connection into your spa from the Isolator.

We strongly advise that all electrical work be carried out by a qualified electrician in order that your warranty is not compromised. All electrical installation certification to be available on the day of delivery.

Water

The best means of filling your spa is with a garden hosepipe. Please ensure that you have one readily available. If you are aware that your water pressure is poor, we should be advised prior to delivery. The design of our spas allows for easy drainage, again, using the hosepipe which conveniently fits onto the drain valve situated at the base of your spa. Ideally, you should empty the water to a nearby drain.

You may wish to purchase a suitable submersible pump to speed up this process. Your Elite dealer will be able to advise you on a suitable model.

Sound systems

All sound systems supplied with your spa are sold primarily for the playing of CDs and the like. Radio reception is dependant upon the area where you live, signal strength and any other problems that may be experienced with radio reception. The quality of radio reception therefore cannot be guaranteed.

ELITE SPA SPECIFICATIONS

SPA	DIMENSIONS L x W x H	WEIGHT EMPTY	WEIGHT FULL*	CAPACITY LITRES	AMPS
ZANZIBAR	7ft x 7ft x 37" 2.23x2.23x0.96(m)	290kg	2100kg		20
ST MORITZ	6ft 7" x 6ft 7" x 32" 2.04x2.04x0.84(m)	290kg	1920kg		20
ST TROPEZ	7ft 2" x 6ft 4" x 37" 2.23x1.95x0.94(m)	360kg	2350kg		32
ROMANO	7ft 4" x 6ft 4" x 37" 2.26x1.95x0.94(m)	320kg	2350kg		20
TIA	5ft 9" x 7ft 3" x 33" 1.76x2.21x0.84(m)	290kg	1400kg		20
TIANA	8ft x 8ft x 37" 2.40x2.40x0.99(m)	480kg	3030kg		16/32
POSEIDON	8ft x 8ft x 39" 2.40x2.40x0.99(m)	480kg	3030kg		32
ORIANA	8ft x 8ft x 39" 2.40x2.40x0.99(m)	520kg	3380kg		32
ST LUCIA	7ft X 7ft X 37" 2.13 x2.13x0.94(m)	450kg	2590kg		32
SAN JOSE	6ft 3" x 7ft x 33" 2.13x1.95x0.84(m)	260kg	1800kg		13/20
FAMILY SWIM SPA	14ft 7" x 8ft 1" x 53" 4.30x2.50x1.35(m)	1200kg	8400kg		40/50
OLYMPIC SWIM SPA	14ft 7" x 8ft 1" x 53" 4.30x2.50x1.35(m)	1200kg	8400kg		40/50

* FULL WEIGHT is combined weight of spa, water and maximum number of adults based on an average weight of 80kg

FOR CONSTANT HEAT CYCLES THE MAXIMUM LOADING NEEDS TO BE AVAILABLE.